



WARRANTY TERMS & CONDITIONS

Pride Bodies Ltd (“Pride”) warrants that all manufactured equipment will be free of any defect in materials or workmanship for the period of (1) year and stress cracks in structural components for a period of (5) years. Warranty begins from the date of shipment from a Pride facility. The warranty applies to all Pride manufactured equipment purchased, installed, and used for which such equipment was originally intended. Components that a customer claims to be defective must be made available to Pride for inspection and evaluation. All claims must be made in writing within 30 days of discovering a suspected defect in any product and prior to the expiration of the applicable standard warranty period. Pride reserves the right to substitute functionally equivalent or serviceable used parts. This warranty extends to the original purchaser and is non-transferrable to a third party.

Equipment or goods not manufactured by Pride but supplied through Pride shall carry the warranty of the original manufacturer. Pride’s sole liability under this warranty shall be limited to either replacing or repairing without charge at its factory or elsewhere at its discretion. Supplied consumables, tooling, cargo containment components, hydraulic oil and fluid power fittings and hoses subject to drips or leaks not caused by error in initial installation, are considered normal wear items and not covered by the above warranty.

The warranties of Pride do not cover, and Pride makes no warranty with respect to any defect, failure, deficiency or error in any manufactured good or coating which is not reported in a timely manner or due to a) misapplication, modification or disassembly b) abnormal conditions or temperature, dirt or corrosive material c) operation, either intentional or otherwise, above rated capacities or in an improper manner d) repairs or installation by a third party without Pride’s prior written consent e) improper or infrequent maintenance f) acts of nature

The above warranties supersede all other warranties and representation, express or implied, and all other obligations or liabilities on our part. Pride shall not be liable for consequential damages, loss of profit, interruption of business or any other special, incidental, or punitive damages suffered or sustained by the customer.

Any parts or products being returned under this warranty must have prior authorization and accompanied by any proof of warranty eligibility requested by Pride. Any parts or products received by Pride without a return of goods authorization will be returned to the sender collect. Once a return authorization is obtained, the customer is responsible for all packaging, shipping, and other related transit costs to the designated facility. Pride is not responsible for any damage or transportation costs associated with any returned product. All claims during normal business hours (7am – 4pm) may be made to the contact information below. For after-hours claims, please use the email below and Pride will respond at the earliest possible opportunity.

Pride Bodies Ltd.
Warranty Claims Department
37 Raglin Pl, Cambridge, ON N1R 7J2
1-877-726-3447
Warranty@pridebodies.com